



COMPANY PROFILE



INTRODUCTION

Stemac Kenya Limited is a leading provider of comprehensive logistical solutions in Kenya, offering a diverse range of services to meet the varied needs of our esteemed clients. With a strong focus on customer satisfaction and operational excellence, we specialize in imports and exports, transportation, clearing and forwarding, warehousing, general commission agency services, as well as expert customs declaration and consultation services. Our dedicated team of professionals is committed to delivering efficient, reliable, and tailor-made solutions to ensure seamless and cost-effective handling of your goods and cargo.

With a proven track record of success and a reputation for excellence in the industry, Stemac Kenya Limited stands out as a trusted partner for all your logistical requirements. Whether you are looking for reliable import and export services, efficient transportation solutions, secure warehousing facilities, or expert customs consultancy, we have the expertise and experience to meet and exceed your expectations. At Stemac Kenya Limited, we prioritize transparency, integrity, and customer satisfaction, making us the go-to choice for businesses seeking reliable and professional logistical support in Kenya and beyond.

ABOUT US

1.

Stemac Kenya Limited is a respected leader in the logistical services industry.

This point highlights the company's reputation and standing within the industry, indicating that Stemac Kenya Limited is well-regarded and recognized for its expertise in providing logistical services.

2.

We offer a diverse range of solutions to meet our clients' evolving needs.

This point emphasizes the company's versatility and ability to adapt to the changing requirements of clients. Stemac Kenya Limited tailors its services to accommodate a variety of logistical needs, ensuring that clients receive comprehensive solutions.

3.

This point emphasizes the company's versatility and ability to adapt to the changing requirements of clients. Stemac Kenya Limited tailors its services to accommodate a variety of logistical needs, ensuring that clients receive comprehensive solutions.

This point underscores the expertise and specialization of Stemac Kenya Limited's team members. The company's staff includes professionals with extensive experience in key areas of logistics, such as import/export operations, transportation logistics, warehousing management, and customs regulations.

4.

We prioritize quality, reliability, and customer satisfaction in all our services.

This point highlights the core values of Stemac Kenya Limited, which include a commitment to delivering high-quality services, maintaining reliability in operations, and ensuring customer satisfaction at all times.

5.

Stemac Kenya Limited is committed to building long-lasting client.

This point emphasizes the company's focus on fostering strong and enduring relationships with clients. Stemac Kenya Limited values trust and transparency in its interactions with clients, aiming to cultivate partnerships built on mutual respect and understanding.

6.

With a customer-centric approach, we provide tailored solutions to address each client's unique requirements.

This point showcases Stemac Kenya Limited's dedication to meeting the individual needs of each client. The company's customer-centric approach involves crafting customized solutions that specifically address the distinct logistical requirements of every client, ensuring a personalized and effective service delivery.

OUR MISSION

At Stemac Kenya Limited, our mission is to deliver innovative, reliable, and cost-effective logistical solutions that exceed our clients' expectations. We are committed to providing exceptional services tailored to meet the unique needs of each client, while upholding the highest standards of quality, integrity, and professionalism.

OUR VISION

Our vision at Stemac Kenya Limited is to be the preferred partner for logistics services in Kenya and beyond, recognized for our exceptional service delivery, industry expertise, and unwavering dedication to customer satisfaction. We aim to continually innovate and improve our processes to remain at the forefront of the logistics industry, setting new standards for excellence and reliability.

OUR CORE VALUES

1. Excellence: We strive for excellence in all aspects of our services, setting high standards and continuously seeking ways to improve and innovate.

2. Integrity: We conduct our business with honesty, transparency, and ethical practices, fostering trust and long-lasting relationships with our clients and partners.

3. Customer Satisfaction: Our clients are at the center of everything we do. We are dedicated to understanding their needs and delivering customized solutions that exceed their expectations.

4. Professionalism: We uphold professionalism in all our interactions, ensuring efficient communication, timely delivery, and reliable service at every touchpoint.

5. Reliability: Clients can count on us to deliver on our promises and commitments, providing consistent and dependable logistical solutions that meet their requirements.

6. Collaboration: We value teamwork and collaboration, both within our organization and with our clients, to achieve mutual success and sustainable growth.

7. Continuous Improvement: We are committed to ongoing learning, adaptation, and innovation, continuously improving our processes and services to stay ahead in the dynamic logistics industry.

OUR SERVICES

1. Imports And Exports

Stemac Kenya Limited offers comprehensive import and export services, managing the shipment of goods across international borders efficiently and cost-effectively. Our experienced team handles documentation, customs clearance, transportation, and logistics coordination to ensure seamless transit of goods.

2. Transportation

Stemac Kenya Limited offers comprehensive import and export services, managing the shipment of goods across international borders efficiently and cost-effectively. Our experienced team handles documentation, customs clearance, transportation, and logistics coordination to ensure seamless transit of goods.



OUR SERVICES

3. Clearing and Forwarding

Our clearing and forwarding services include expert handling of customs processes, documentation, and regulatory requirements for smooth and hassle-free import and export of goods. Stemac Kenya Limited ensures compliance with all customs regulations to facilitate the swift movement of cargo.

4. Warehousing

Stemac Kenya Limited offers secure and efficient warehousing solutions for the temporary storage of goods. Our warehouses are equipped with advanced inventory management systems to ensure accurate tracking, organization, and protection of goods while in our care.



OUR SERVICES

5. General Commission Agents

As general commission agents, Stemac Kenya Limited acts as intermediaries between buyers and sellers, facilitating transactions and providing expert advice on pricing, market conditions, and logistics management. Our services optimize efficiency and profitability for our clients.

6. Customs Declaration & Consultants

With in-depth knowledge of customs regulations and procedures, Stemac Kenya Limited assists clients in preparing and filing accurate customs declarations. Our consultants provide strategic advice on customs compliance, duty optimization, and regulatory requirements to streamline the import and export process for clients.



Our Approach at Stemac Kenya Limited:

1. Understanding Client Needs:

We begin by thoroughly understanding our clients' requirements, challenges, and goals to tailor our services to their specific needs.

2. Customized Solutions:

We craft personalized solutions for each client, ensuring that our services are tailored to address their unique logistical needs effectively.

3. Transparent Communication:

We believe in fostering open and transparent communication with our clients, keeping them informed throughout the process and addressing any queries promptly.

4. Proactive Problem-Solving:

Our team is proactive in identifying and resolving potential issues before they escalate, ensuring smooth operations and timely delivery of services.

5. Attention to Detail:

We pay close attention to detail in every aspect of our services, from documentation and compliance to transportation and warehousing, to ensure accuracy and efficiency.

6. Continuous Improvement:

We are committed to continuously improving our processes, embracing innovation, and learning from each experience to enhance the quality and effectiveness of our services.

7. Dedicated Customer Service:

Our customer-centric approach means that we prioritize client satisfaction, going the extra mile to exceed expectations and build long-lasting relationships based on trust and reliability.



Tel: +254 708 318 994 | +254 700 836 262
P.O. BOX 40178-80100
MOMBASA- KENYA

info@stemackenyalttd.com



Diamond Trust Bank Building
1st Floor Suite No.*8 - Moi Avenue Mombasa